



Moving, safe handling & storage of Luxigraze Artificial Grass

Please take care when lifting, handling and storing rolls of artificial grass.

DELIVERY

The grass rolls can be extremely heavy and bulky. Please ensure you check the packaging is undamaged before signing. Do not sign for the artificial grass if you feel it has been bent or damaged in any way. If you provide the driver with a signature, you are accepting the goods have been delivered in perfect condition and we will not be able to make a claim on your behalf for damages

HANDLING

Before you can start fitting your Luxigraze artificial grass you need to be aware of how to correctly handle it to minimise damage. Carrying the roll too far towards the ends can cause the roll to bend, and centre tube to break, resulting in damage to the grass.

LIFTING USING A FORKLIFT

Where possible, we strongly recommend using a carpet boom for loading/unloading rolls with a forklift. If you do have to use a forklift to handle rolls of grass, ensure that you place a ply-board across the forks and roll the grass carefully onto this board. Do not place the roll directly onto the forks, or attempt to slide the forks under the roll, as this may pierce the packaging and cause damage to the grass.

VAN LOADING

When you are loading the roll of grass onto the back of a vehicle, we would advise it is laid flat and does not overhang or rest at an angle, as the roll will not be supported. This could cause a bend in the roll which may result in lines, ripples & stretching appearing along your grass.

STORING

If you intend to store the grass, then it should only ever be rolled and not folded as this would cause marks in the grass surface and backing. Do not sit the rolls on wooden slats as this will cause stretch marks on the grass. Store on a flat even ground, avoiding any objects being placed on top of the roll of grass.

Please note: If the grass is stored for a long period of time, in the roll, before fitting, there may be pressure marks in the grass, which should come out when the grass is unrolled and left to settle. We would advise the product is installed within 7 days of delivery.

*** PLEASE DO NOT INSTALL THE ARTIFICIAL GRASS IF YOU ARE NOT HAPPY WITH THE PRODUCT. ONCE INSTALLED, THE PRODUCT IS DEEMED TO HAVE BEEN ACCEPTED.**